

## REAL HAPPINESS OF LIFE FOUNDATION

Registered Address:- H.No.4453 Sathe Nagar Near Manoj Kirana Store Narpoli Bhiwandi, Thane, Maharashtra 421305

## Refund Policy

- Real Happiness Of Life Foundation has instituted a donation refund policy to ensure fair and transparent processing of requests for refund of donations as digital payments are becoming more frequent.
- Real Happiness Of Life Foundation expects that all donors will exercise due care and diligence while making donations.
- Real Happiness Of Life Foundation also recognizes that a donation may be made erroneously or donors may change their mind.
- Real Happiness Of Life Foundation will examine request for refund of donation and endeavour to make the refund.
- Real Happiness Of Life Foundation may also seek proper explanation and reason from the user.
- Also, it will require further verification of the user and need documents of proof as well as for donation.
- Real Happiness Of Life Foundation is not obliged to make refunds and may, in its
  discretion, decline any requests for refund of donations, particularly if a tax exemption
  certificate has been issued.

Real Happiness Of Life Foundation Solutions for Sustainable Development H. No.4453 Sathe Nagar Near Manoj Kirana Store Narpoli Bhiwandi Thane, Maharashtra-421305, India

## **WRITE TO US**

## donor@rhlf.org

Your refund request must contain the details such as Date of Donation, Amount of Donation, Mode of Donation i.e. Credit Card or Online Payment and should reach Real Happiness Of Life Foundation office within 7 (Seven) days from the date on which you made the donation i.e. The date on which you Made the donation online, electronically or through other means, OR The date on which you Handed over the cheque / demand draft to Real Happiness Of Life Foundation or someone authorized by Real Happiness Of Life Foundation for this purpose, OR The date on which you Dispatched the cheque / demand draft to Real Happiness Of Life Foundation by other means.

The refund process may take time 7 to 30 working days depending on the availability of the information from third parties such as Payment Gateway, Banks, etc. through which transaction is done.